



Carbon neutral delivery

ASSURED workshop
Oslo- Sep.2018

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We are SEUR



Parcels per day



370,000

Spanish parcels delivery market

1st

Million euros revenue in 2017

€636

Million parcels delivered 2017

+100

Delivery experts

8,000

We are DPDgroup



Parcels per day (million)



4.8

Cross border road network in Europe

#1

Billion euros revenue in 2017

€6.8

European parcels delivery market

2nd

Delivery experts

68,000



Our commitment



DrivingChange™

“Dedicated to making every parcel we deliver carbon neutral, for all our customers, at no extra cost”



Carbon neutral commitment

“Improving everyday urban life by giving greater delivery choices, while reducing our impact in the road”



Smart urban delivery

“Bringing people together to support and build the communities we’re closest to”



Closer communities

“Sharing our expertise and Entrepreneurial spirit to help Local enterprise thrive”



Innovative entrepreneurship

“Offer you and your customers
100% carbon neutral delivery,
at no extra cost”



Carbon neutral commitment



“Dedicated to making every parcel we deliver carbon neutral, for all our customers, at no extra cost”



1

We measure



2

We reduce



3

We offset

Number 1

CEP (Courrier, Express, Parcel) sectoral leader worldwide on the voluntary market.

- 11,2 %

of CO₂e emissions per parcel by the end of 2017.

1,146 billion

Carbon neutral parcels delivered in 2017 .

912,731 tCO₂e

In 2017, DPDgroup offset a total of 912,731 tCO₂e with 7 offset project

+110 MM

Carbon neutral parcels delivered in 2017 by SEUR.



Transporte
Carbon neutral
by SEUR



Carbon neutral
delivery
by DPD

Logo to be applied on various supports: physical such as packaging, or electronic versions for emails, websites...

Smart Urban Delivery

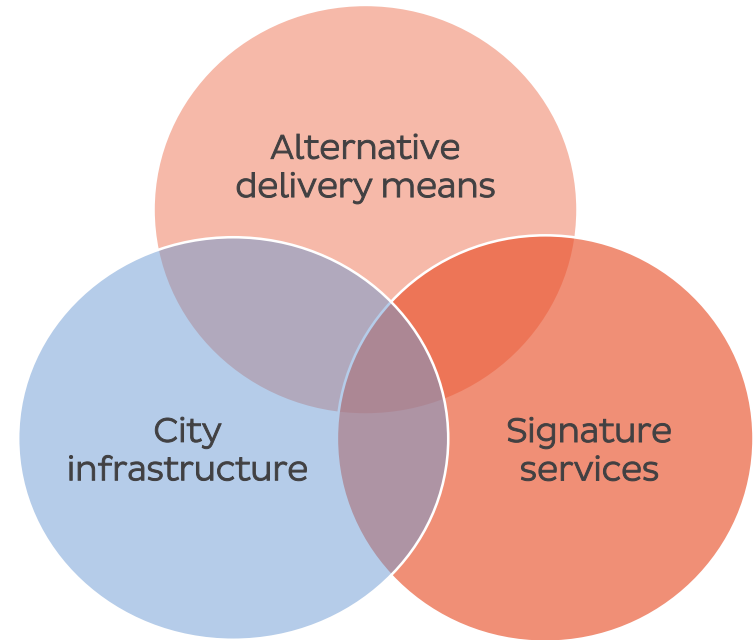


Smart Urban Delivery at DPDgroup



Improving everyday urban life by giving greater delivery choices, while reducing our impact on the road

As part of our CSR programme DrivingChange™, DPDgroup is limiting its impacts on the roads and contributing to the creation of new urban logistics landscapes. Using innovation and last-mile logistics, we are developing user centric solutions to tackle urban issues – all the while simplifying our services for our customers.



Smart Urban Delivery



LNH vehicles reduction

Alternative fleet
Load optimisation



Urban delivery Solutions

Bike delivery
City distribution centre
Consolidation schemes



PUD vehicles reduction

Alternative fleet



Eco driving training & equipment

Eco driving training
On board telematics
RPM / speed limitation



"Improving everyday urban life by giving greater delivery choices, while reducing our impact on the road"

26

countries that offer Predict, the ultimate flexibility to keep control on your delivery.

35,000

Pickup is our extensive pan-European network of 35,000 parcel shops and lockers across 23 European countries.

25

Cities in Spain with ecological routes

+180,000

parcels per month delivered on an alternative vehicle in Spain.

Predict

Know the exact hour we're coming

Pickup

Around every corner

Paris, France

Chronopost France opens a new urban logistics space in Paris



Chronopost France opened a new 4000 m² urban logistics centre located at the heart of Paris (12th arrondissement). Chronopost introduced "a third-generation urban logistics space" to massively deploy alternative delivery means and to include new activities such as the delivery of fresh and frozen products, while meeting the challenges of sustainable urban logistics. The deliveries will be carried out by electric vehicles, bicycles and trolley by the end of 2018.



100% low-emission deliveries



31% avoided kilometers



219 TCO₂ reduced per year

Nuremberg, Germany

DPD Germany, delivering parcels on cargo bikes in Nuremberg city centre

Since December 2016, DPD Germany has already delivered 5,000 parcels in Nuremberg using three electrically assisted transport bikes. A micro-depot enables decentralized parcel distribution within the delivery zone. Each bike has a transport capacity of 1.45 m³, equivalent to 80 parcels. The transport bikes have a battery-powered drive unit that assists the parcel courier, while the large, lockable rear door and a smaller side door provide the courier with easy access to the parcels carried by the bike.



Micro depot + 3 cargo bikes



16 TCO₂e avoided per year



33% decrease in particulate matter

Warsaw, Poland

DPD Poland, Micro depot and self-pick-up service

DPD Poland opened a micro-depot in the largest business district of Warsaw. The main objectives of this smart solution are to enable self-pick-up and sales between 7.00 – 20.00, the optimisation of pickup process and the reduction in CO2 emissions. Benefits for the customers include longer delivery hours, convenient self-pickup at any time of the day, on-site fitting rooms for trying on clothes and faster service through self-service kiosks.



Micro depot + Pickup point



7 bikes + walkers



26 TCO2 avoided per year

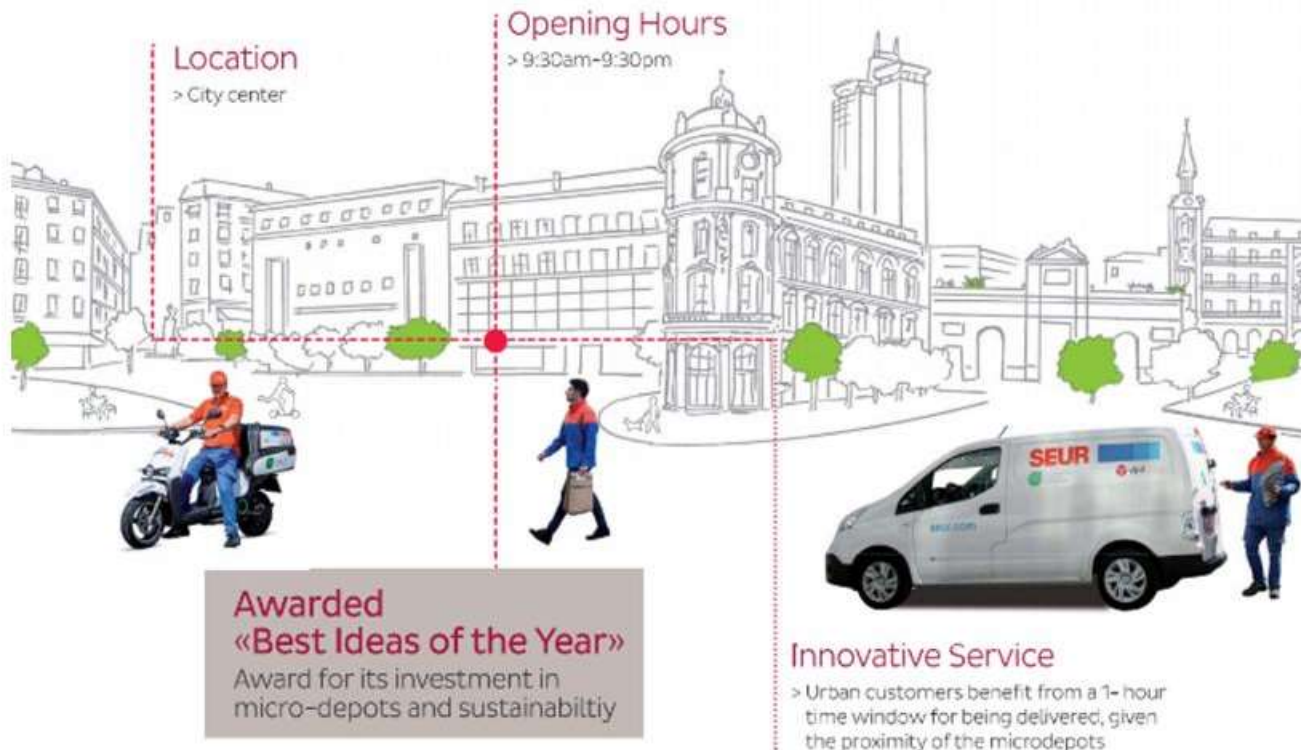
Smart Urban Delivery at SEUR



Smart urban delivery Madrid micro-depot

Five micro-depots in Madrid meet the needs of urban customers for sustainable and hassle-free last mile delivery.

- ✓ 14 Micro Depots
- ✓ Madrid, Barcelona, Valencia, Córdoba
- ✓ Our own stores used as hubs



Smart Urban Delivery at SEUR



Smart Urban Delivery at SEUR



Help us!



DrivingChange™ to a more sustainable and responsible model business.



Thank you



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